

18,412-1

DataWorks Plus, LLC  
728 N. Pleasantburg Drive  
Greenville, SC 29607

**DataWorks Plus**

866-632-2780 (Toll-Free)  
864.672.2780 (P)  
864.672.2787 (F)

**AGENCY:** **Hunt County Jail**  
**2801 Stuart Street**  
**Greenville, TX 75403**

**TERM EFFECTIVE:** **Start: 10/15/2023** **End: 10/14/2024**

NOTE: THIS DOCUMENT IS NOT AN INVOICE. AGENCY MUST RETURN SIGNED COPY OF RENEWAL OR A PURCHASE ORDER IN ORDER TO RECEIVE INVOICE.

**STANDARD HARDWARE SUPPORT: (AMOUNT: \$108.60)**

- 8 a.m. – 5 p.m. (M-F, Excluding Holidays) Telephone Support: 2 Hour Response
- Shipping for Covered Defective HARDWARE (listed below) with Remote Installation Assistance

**DWP Job Number 19-01334, PO# 20-20803:**

*Hardware:*

- One (1) Model 5560 Laminator
- One (1) Heavy Duty Rivet Tool

**FILED FOR RECORD**  
at 1:00 o'clock P M

**OCT 11 2023**

**BECKY LANDRUM**  
County Clerk, Hunt County, Tex.  
By [Signature]

### **1. REPORTING A PROBLEM TO DATAWORKS PLUS:**

- 1.1 The **Agency** can contact Technical Support using either of the following options:
  - Toll-free telephone support (**866-632-2780, dial "3" for Customer Support**)
  - Email: ***support@dataworksplus.com***
- 1.2 The **Agency** should use our toll-free number to report problems that require immediate attention. To expedite the problem, the **Agency** needs to have readily available, the machine name or IP address of HARDWARE or SOFTWARE with the problem, the type of SOFTWARE with the issue and a sample record number.

### **2. DATAWORKS PLUS RESOLUTION PROCESS: (SEE ADDENDUM/EXCLUSIONS)**

- 2.1 DATAWORKS PLUS Technical Support Team will open a ticket in our tracking system as acknowledgment of an issue reported to us. The **Agency** can request the ticket number for their tracking purposes.
- 2.2 DATAWORKS PLUS Technical Support will connect to the system remotely to determine the problem and resolution.
  - DATAWORKS PLUS will contact the **Agency** upon closure of the ticket.
  - DATAWORKS PLUS will, at no additional expense to the **Agency**, correct any failures of the covered SOFTWARE to meet its specifications.
  - NOTE: If **Agency** will not provide DATAWORKS PLUS with remote dial-in access for support issues and DATAWORKS PLUS is required to go to **Agency** site(s) to determine the problem and resolution, resolution time will be delayed and **Agency** will be financially responsible for DATAWORKS PLUS travel time and out-of-pocket expenses.
- 2.3 If the remote site support does not satisfactorily resolve the problem, DATAWORKS PLUS may choose to send a qualified technician to your site to correct the problem. The decision to send a technician onsite will be at the sole discretion of DATAWORKS PLUS and will be done at no additional expense to the **Agency**.

### **3. DATAWORKS PLUS RESPONSIBILITIES TO SOFTWARE:**

- 3.1 DATAWORKS PLUS will, at no additional expense to the **Agency**, provide all enhancements, additions and updates to the SOFTWARE. The **Agency** can contact our Technical Support team to schedule SOFTWARE updates for any SOFTWARE purchased from DATAWORKS PLUS; does not include Operating System. All SOFTWARE updates should be scheduled during normal business hours. Fees for non-business hours updates can be provided as needed.
  - ✓ DATAWORKS PLUS warrants that its products are free from viruses. Any virus introduced to the **Agency's** system by DATAWORKS PLUS will be remedied at the sole expense of DATAWORKS PLUS.

**4. AGENCY'S RESPONSIBILITIES:**

- 4.1 Maintenance does not cover virus protection or system failure due to virus infection. The on-site system administrator is responsible for Operating System and SQL patches/updates as well as Anti-virus SOFTWARE updates. The **Agency** will be responsible for any damage or failure caused by a computer virus. In the event that a system becomes infected and the **Agency** requires assistance, DATAWORKS PLUS will assist the **Agency** on a time and materials basis. Systems that have been infected can contact DATAWORKS PLUS to assist with rebuilds after they have completed a complete virus scan and malware scan of the system.
- 4.2 However, the **Agency** can, at no additional expense, contact our technical support team for assistance in setting the proper exclusions for anti-virus solutions provided by the **Agency**.
- 4.3 The **Agency** is responsible for providing a backup solution and ensuring that backups are being conducted. The **Agency** can, at no additional expense, contact DATAWORKS PLUS support to configure SQL backups to disk or USB drive. DATAWORKS PLUS encourages customers to provide a 3rd party backup solution.
- 4.4 Agencies that need to replace agency-provided hardware can contact DATAWORKS PLUS for a services quote to migrate databases and/or applications. The agency, in this event, will be responsible for the following: Replace the hardware, install the OS and patches, install SQL, and provide a means of access (VPN or dial-in) to the new hardware. DATAWORKS PLUS will be responsible for re-loading the DATAWORKS PLUS software and working with the customer to recover the database.

**5. DATAWORKS PLUS HARDWARE RESPONSIBILITIES: (The section below relates only to HARDWARE listed on this contract as covered by DATAWORKS PLUS – See covered hardware beginning on Page One to determine if this section applies to your Agency)**

- 5.1 DATAWORKS PLUS will, at no additional expense to the **Agency**, repair or replace any piece of covered HARDWARE that malfunctions due to normal wear and tear based on manufacturer specifications at the time of purchase. This does not cover HARDWARE malfunctions due to acts of God, abusive damage or accidents, or HARDWARE/HARDWARE components replaced at the discretion of the **Agency**.
- 5.2 This contract does not include consumable items such as (but not limited to) batteries, printer paper, printer ribbons, toner, photographic paper, print heads, magnetic tapes, or transfer ribbons for printers. This applies only to customers who have purchased printers from DATAWORKS PLUS and those printers are under a current support agreement.
- 5.3 DATAWORKS PLUS reserves the right to replace any piece of covered HARDWARE with the same or comparable model if the existing model is no longer available. The decision to replace HARDWARE is at the sole discretion of DATAWORKS PLUS.
- 5.4 DATAWORKS PLUS reserves the right to discontinue coverage for printers that become "general use" printers, instead of printers used exclusively for DATAWORKS PLUS applications.
- 5.5 DATAWORKS PLUS will, at no additional expense to the **Agency**, provide next-day delivery (except Sundays and Holidays, in which case, delivery will be scheduled for the next business day) of a replacement unit for any piece of covered HARDWARE that malfunctions due to normal wear and tear. DATAWORKS PLUS will provide next-day delivery by UPS Red Label, FedEx Priority Overnight, or a

similar service. Replacement units will be loaned to the **Agency** until DATAWORKS PLUS has repaired the failed unit or until DATAWORKS PLUS makes the decision to provide a permanent replacement.

- 5.6 DATAWORKS will provide telephone assistance for connectivity for defective HARDWARE listed below: Camera equipment, panner sets, keyboards, external disk drives, monitors, mice.
- 5.7 DATAWORKS PLUS will, at no additional expense to the **Agency**, provide all computer-related and firmware updates as deemed necessary, for all computer equipment purchased from DATAWORKS PLUS and all DATAWORKS PLUS SOFTWARE applications. Additional charges may apply for firmware upgrade for mobile devices.
- 5.8 Armband Hardware: Armband hardware purchased from and provided by DATAWORKS PLUS is specifically engineered and designed for exclusive use with DATAWORKS PLUS armbands. We cannot guarantee the effectiveness of this equipment when used with other brands of armbands/wristbands and their application. Using armbands/wristbands from a vendor other than DATAWORKS PLUS may void the maintenance agreement. This hardware includes: Trim Die Hole Punch, Model 5560 Laminator, Rivet Tool, and Armband Photo Die Cutter.
  - For defective armband hardware: DATAWORKS PLUS will ship the defective hardware to our headquarters at no expense to the **Agency**. DATAWORKS PLUS will repair the armband hardware and ship the original hardware back to the **Agency**. No loaner equipment will be provided during this time.

## **6. CONNECTIVITY:**

- 6.1 DATAWORKS PLUS can provide remote connectivity SOFTWARE (such as VNC or Remote Desktop) necessary to provide remote site support. The **Agency** is responsible for providing a VPN or direct-inward-dial telephone line. DATAWORKS PLUS is not responsible for any annual or monthly SOFTWARE fees for connectivity purposes.

## **7. ADDITIONAL TRAINING:**

- 7.1 Upon request, DATAWORKS PLUS will provide a 30% discount on refresher training to the **Agency**. Quotes for training can be obtained by contacting **Agency's** account manager.

## **8. ASSISTANCE BEYOND THE SCOPE OF THIS CONTRACT:**

- 8.1 Additional engineering, development, or support efforts by DATAWORKS PLUS, beyond the scope of this agreement, may be billable. This includes, but is not limited to, the following items:
  - Migration of applications and/or databases to new hardware
  - Migration of DataWorks Plus applications to agency-provided hardware
  - Physical relocation of hardware
  - Interface modifications needed due to changes made outside of DataWorks Plus applications.The agency can contact DataWorks Plus for billable rates.

## **9. CONTRACT CANCELLATION:**

- 9.1 The **Agency** through written notification to DATAWORKS PLUS may cancel this maintenance/support agreement; a minimum of 30 days is required for this notice. Any unused portion of the

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maintenance/support costs listed on this contract will be refunded to the **Agency** at a pro-rated amount.

**10. END OF LIFE POLICY:**

DATAWORKS PLUS guarantees hardware support for five years and will give the **Agency** a one year written notification regarding hardware that is approaching end of life. End of Life refers to hardware that we can no longer maintain due to age. Customers with end of life notifications should contact their Account Manager for options.

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**\*\*See Addendums A and B for information on moving SOFTWARE licenses to new HARDWARE and Decline of Maintenance.**

If the Agency requires the CJIS security addendum documentation for our support staff, please contact Support and this will be sent at the earliest.

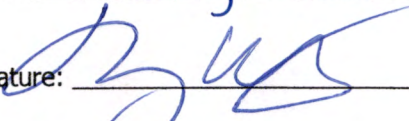
DATAWORKS PLUS


Agency: Hunt County

Federal ID: 57-1104887

Name: Bobby W. Stovall

Name: Kelly Thomas

Signature: 

Signature:   
\_\_\_\_\_

Title: County Judge

Date: September 7, 2023

Date: 10/10/2023

PO#: \_\_\_\_\_

18,412-2

Access Imaging Solutions LLC  
4224 Centergate ST, San Antonio  
TX  
78217  
United States  
Phone:210-590-8338  
www.accessimagingolutions.com

Quote Number: 187-3  
Quote Date: 8/28/2023  
Quote Expires On: 11/6/2023  
Proposed By: Aaron Emery  
Email: aemery@accessimagingolutions.com

**Customer and Billing Details**

**Customer:** Hunt County Voter Registration  
**Customer Number:** JEC-9852  
**Ship To:** Hunt County Voter Registration  
2217 A Washington Street  
Greenville, TX 75401  
United States  
**Bill To:** Hunt County Voter Registration  
2217 A Washington Street  
Greenville, TX 75401  
United States  
**Primary Contact:** Jeannie Ash, EA  
**Primary Phone:** 9034545467  
**Billing Currency:** USD

**Purchase Details**

**Start Date:** 10/1/2023      **End Date:** 9/30/2026      **Product Billing Frequency:** Annual  
**Payment Terms:** Net 30

**License and Product Details**

Description	Quantity Unit of Measure	Net Unit Price	Term (Months)	Annual Amount	Extended Price for Full Term
FileBound: Setup, CCloud Site Setup - 500,000 Workflow	1 Each	\$ 1120.00	36.00	\$ 13,440.00	\$ 40,320.00
FileBound: Importer Pro Subscription - included with subscription	1 Each	\$ 0.00	36.00	\$ 0.00	\$ 0.00
FileBound: FileBound Capture Subscription - included with subscription	5 Each	\$ 0.00	36.00	\$ 0.00	\$ 0.00
<b>Total:</b>				\$ 13,440.00	\$ 40,320.00

**Order Total Amount**

<b>Total:</b>	USD 40,320.00
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*10-615-3400-2235  
ok yeanna ad*

**FILED FOR RECORD**  
at 1:00 o'clock 9 M


**OCT 11 2023**

By BECKY LANDRUM  
County Clerk, Hunt County, Tex.

Access Imaging Solutions LLC  
4224 Centergate ST, San Antonio  
TX  
78217  
United States  
Phone: 210-590-8338  
www.accessimagingolutions.com

Quote Number: 187-3  
Quote Date: 8/28/2023  
Quote Expires On: 11/6/2023  
Proposed By: Aaron Emery  
Email: [aemery@accessimagingolutions.com](mailto:aemery@accessimagingolutions.com)

BY AFFIXING THE SIGNATURE OF THE AUTHORIZED REPRESENTATIVE OF THE CUSTOMER TO THIS QUOTE, BY HAND OR ELECTRONICALLY, CUSTOMER IS AGREEING TO BE BOUND BY THE TERMS OF THE AGREEMENT

Name (Print): Bobby W. Stovall Date: October 10, 2023  
Title: County Judge Signature:   
Customer: Hunt County Voter Registration

If a Purchase Order is required for the purchase or payment of the items on this Sales Order, please complete the following:

PO Number:

PO Amount:

**Access Imaging Solutions Signature**

Name (Print): \_\_\_\_\_ Date: \_\_\_\_\_  
Title: \_\_\_\_\_ Signature: \_\_\_\_\_

THANK YOU FOR YOUR BUSINESS!



18,412-3



6902 E. 7th Ave.  
Tampa, FL 33619

8136341111 x 4

WWW.MOWERMAX.COM

# Quote

Date	Quote #
7/17/2023	4044

Name / Address
Hunt County TX Prcnt 1 2507 Lee St. Greenville TX Mark Hutchins

**FILED FOR RECORD**  
at 1:00 o'clock P M

**OCT 11 2023**

**BECKY LANDRUM**  
County Clerk, Hunt County, Tex.  
By [Signature]

Rep
DMac

Item	Description	Qty	Cost	Total
MWB Gen 3 New MWB Std-MWB3	Mower Max Boom - Gen 3 STANDARD EQUIPMENT INCLUDED: 154 HP Turbo Diesel, Stage V Cummins with 48 Fuel Tank 4-Speed Hydrostatic Transmission ISO Mount Cab with Insulation 6 Section Valve Bank with Electro-Hydraulic Joystick Controls 3450lbs Counterweight with Integrated Steps Cab certified for both ROPS - ISO 3471 and FOPS - ISO3449 Red Dot AC/Heat Cab with AM/FM/DVD 6.2in Touchscreen with Blue Tooth and iPod Control Heavy duty Radial Multi-Purpose Tires 180 Deg Boom Rotation Full time 4WD and 4 Wheel Steering with Rear Axle Stabilizer 4 LED Flasher/Strobes and 1 - 36in LED Directional Control Bar 12v Air-ride, Grammer cloth seat with lumbar, tilt, arm rest & two safety switches Back-up alarm Back Up Camera	1	188,275.00 0.00	188,275.00T 0.00T
Rev Fan	Reversing Radiator Fan	1	1,083.75	1,083.75T
Fire Supp	Automatic Fire Suppression System	1	3,750.00	3,750.00T
26ft Boom Arm	26ft Boom Arm with 1 additional 1400lbs CW and without Head Attachment	1	19,401.25	19,401.25T
Rotary Deck MWB	60in Rotary Deck with hydraulic controlled deck door with 90 degree swivel and Quick Disconnect System.	1	16,362.50	16,362.50T
510-7051	MWB - Fecon FMX50 50in Mulching Head w QDS	1	25,032.50	25,032.50T
Front Lift	Front Lift Arms with Universal Attachment Mount and Hydraulic QDS	1	10,412.50	10,412.50T
Broom MWB	96" Front Sweeper/Broom with hydraulic angling (dust control option available)	1	10,582.50	10,582.50T
Saw Blade MWB	48in Saw Blade w QDS	1	15,125.00	15,125.00T
SHIPPING & HANDL...	SHIPPING & HANDLING	1	5,150.00	5,150.00
	BuyBoard Grounds Maintenance Equipment Contract 611-20 Quote is good through 10/14/23 Out-of-state sale, exempt from sales tax		0.00%	0.00

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<b>Total</b>	<b>\$295,175.00</b>
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18,412-4



**HUNT COUNTY  
SHERIFF**

**Terry Jones, Sheriff**

2801 Stuart Street  
Greenville, TX 75401  
903.453.6800

MEMORANDUM

DATE: September 26, 2023  
TO: Cheryl Lowry, Purchasing Agent  
FROM: Buddy Oxford, Chief Deputy *[Signature]*  
SUBJECT: Trailer Donation

FILED FOR RECORD  
at 1:00 o'clock P M

OCT 11 2023

BECKY LANDRUM  
County Clerk, Hunt County, Tex.  
By *[Signature]*

The Sheriff's Office was awarded a <sup>98</sup>1988 16-foot WW enclosed cargo trailer, VIN 11WEC162XWW239476. This trailer was placed on the Sheriff's Office Inventory at the on the July 26, 2010, at the regular session of the Commissioner's Court. Resolution # 11,611.

The trailer was assigned Hunt County Inventory # <sup>09188</sup>09248. The trailer is displaying Texas license plate 9016475.

Special Ranger Bo Fox, Region 6 Supervisor, Texas & Southwestern Cattle Raisers Association has requested this trailer be donated to the Texas & Southwestern Cattle Raisers Association. The trailer would be used to respond to natural disasters across the state as well as training.

My recommendation is the trailer be donated and request the Hunt County Commissioners Court consider donating the trailer to the Texas & Southwestern Cattle Raisers Association.

Attached is a copy of Special Ranger Bo Fox's letter.

- cf. B. Stovall
- T. Jones
- S. Brown
- C. Kimberlin
- B. Fox



September 25, 2023

Sheriff Terry Jones,

On behalf of the Texas and Southwestern Cattle Raiser's Association Special Rangers, I ask you to consider donating a 16-foot W&W enclosed cargo trailer. This trailer would be used to respond to natural disasters across the state as well as for training.

As always, TSCRA Special Rangers appreciate your support and we stand ready to assist you in any way needed.

Sincerely,



**Bo Fox**

Special Ranger • Region 6 Supervisor

**TEXAS & SOUTHWESTERN  
CATTLE RAISERS ASSOCIATION**

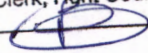
PO Box 521

Sulphur Springs, TX 75483

Cell: 903-348-9638

18,412-5

Hunt County Sheriff's Office  
Federal Forfeiture Account  
2023-2024 Budget

FILED FOR RECORD  
at 1:00 o'clock p M  
OCT 11 2023  
BECKY LANDRUM  
County Clerk, Hunt County, Tex.  
By 

Beginning Balance (10/01/2023)

\$162,402.39

Expenditures

A. Law Enforcement Operations and Investigations	25,000.00
B. Law Enforcement Training and Education	6,000.00
C. Law Enforcement Equipment	115,402.39
D. Law Enforcement Travel and Per Diem	3,000.00
E. Law Enforcement Awards and Memorials	2,000.00
F. Support of Community Based Programs	8,000.00
G. Special Response Vehicle 6 X 6	3,000.00

TOTAL

\$162,402.39

18,412-6

Hunt County Sheriff's Office  
Crime Control Account  
2023-2024 Budget

FILED FOR RECORD  
at 1:00 o'clock P M

OCT 11 2023

BECKY LANDRUM  
County Clerk, Hunt County, Tex.  
By 

Beginning Balance (10/01/2023)

\$20,646.13

Expenditures

A. Investigative Support	6,146.13
B. Criminal Investigations	6,000.00
C. Equipment	5,000.00
D. Employee Benefits	-0-
E. Donations	-0-
F. Educations: Community events, Internship, Police Academy Scholarship	2,000.00
G. Meeting Supplies	1,500.00

Total

\$20,646.13